

Volunteer Role Description

Title	Recovery Support Volunteer
Volunteer Lead	Community Engagement Coordinator
Location	Redcar and Cleveland
Time Commitment	Minimum 4 hours, Monday to Friday

Role summary

This is an exciting opportunity to volunteer alongside our Recovery team to make a real difference in people's lives and gain experience in the substance misuse field.

As part of the team you will provide support to our clients, helping them work towards their goals to cut down their drug or alcohol use. Volunteers may work in a 1-1 or group based setting with clients, helping them to take a holistic approach to their recovery journey.

What will you be doing?

Group Work

- Supporting the Group Work Facilitator to deliver group sessions(s).
- Participating in debriefs after groups, to share any reflections or concerns about group discussions.
- Supporting staff with the preparation, planning & co-production of new groups.

1-1 Client Support and Outreach

- Completing triages with people referring in for support.
- Providing advice on treatment options and harm reduction at initial stages of client engagement.
- Supporting the needle exchange provision
- Conducting drug testing & assisting clients to clinical appointments.

- Attending local hostels, food banks and community services to provide drop in advice & information for people who are street homeless or at risk of losing their accommodation.
- Accompany staff who are visiting clients in the community or on home visits.
- Sitting in on client sessions with a member of staff (where appropriate) to provide support & advice.
- Contributing to and reviewing ongoing care plans and treatment whilst liaising closely with the navigator and specialist workers within the multi-disciplinary team

Events

- Supporting staff in providing information on drug and alcohol use and treatment to the general public at community events.
- Helping to plan and organise events to promote our services.

What skills and abilities do you need?

- A friendly, positive and approachable manner.
- Ability to work with people in a non-judgmental and solution-focused way.
- Able to work independently and as part of a diverse team.
- Ability to empathise the challenges faced by the people using our services.
- Able to follow instructions and act on own initiative within set boundaries.
- IT literacy; previous experience of data entry and working on recording systems may be helpful.
- Good command of the English Language both verbally and in writing.
- Ability to respect and maintain confidentiality.

What's in it for you?

- Access to relevant training and ongoing role-specific guidance, support and additional learning opportunities throughout your time with us.
- Opportunity to use and develop your skills as part of giving back to your local community.
- Volunteer alongside a friendly and professional team that makes a real difference to people's lives.
- Gain valuable experience and insight into the inner workings of a Community Drug and Alcohol service.
- Regular contact and support at every stage of your journey as a volunteer, including an assigned member of staff for supervision and development.
- Reimbursement of out of pocket expenses, in accordance with our Volunteer Expenses policy.
- An opportunity to feedback about your experience volunteering with us.
- Access to We Are With You employee assist programme

Please note that we require you to be a minimum of 18 years of age to be considered for this volunteering role

This role is subject to a Disclosure and Barring Service (DBS) check at an Enhanced Level.