

Volunteer Role Description

Title	Group Support Volunteer
Volunteer Lead	Community Engagement Coordinator/Group Facilitator
Location	Cornwall
Time Commitment	Flexible hours between 9am – 5pm, Monday to Friday

Role summary

This is an exciting opportunity to help deliver a variety of recovery based support groups and/or cafes for With You. Volunteers will help to ensure our groups run in an effective and respectful manner where clients are able to fully engage in different types of recovery options.

Volunteers will receive full training and ongoing support that will be tailored to enable them to help deliver a wide range of group activities such as Art groups or Community Cafe's. Volunteers may do this with a member of staff or alongside other volunteers.

What will you be doing?

Groups

- Ensuring that the room is set up and ready with everything that is needed for the session, and tidied away afterwards
- Running each session alongside another volunteer or member of staff
- Ensuring all attendees are able to feel safe and welcome and able to participate as much as is possible
- Keeping accurate records of attendance

Cafes

- Ensuring that there is appropriate food and drinks available
- Gaining Food Hygiene certification (if appropriate)
- Creating a safe environment for other activities (such as art and crafts) where possible

- Ensuring the room is tidied afterwards and ready for additional groups
- Raising any potential safeguarding concerns with appropriate members of staff

The skills you will need?

- Work with people in a non-judgmental and solution-focused way
- Able to work independently and as part of a team
- Understand the challenges faced by the people using our services
- Ability to manage time effectively
- Basic IT literacy
- Good written and spoken communication skills
- Ability to respect and maintain confidentiality
- To develop firm boundaries to ensure a positive therapeutic experience

What's in it for you?

- Access to relevant training throughout your time with us
- Opportunity to gain valuable experience to enhance your CV
- Opportunity to be part of a team that makes a real difference in people's lives
- Opportunities to undertake other aspects of volunteering in addition to supporting groups
- Support at every stage of your journey as a volunteer, including an assigned member of staff for supervision and development
- Reimbursement of out of pocket expenses, in accordance with our volunteer expenses policy
- An opportunity to feedback about your volunteering experience with us
- Access to We Are With You employee assist programme

Please note that we require you to be a minimum of 18 years of age to be considered for this volunteering role

This role is subject to a Disclosure & Barring Service (DBS) check at an Enhanced Level