

Volunteer Role Description

Title	Recovery Support Volunteer
Volunteer Lead	Community Engagement Coordinator/Team Leader
Location	Cornwall
Time Commitment	Flexible hours between 9am – 5pm, Monday to Friday

Role summary

This is an exciting opportunity to volunteer alongside our Recovery team to make a real difference in people’s lives and gain experience in the substance misuse field. As part of the team you will be helping to provide support, information and advice to our clients in relation to substance misuse through 1-1 interventions.

What will you be doing?

- Supporting Recovery Workers to provide advice on treatment options and harm reduction at initial stages of client engagement.
- Assisting and carrying out screening processes including urine, saliva and breath tests
- Actively promoting and be part of developing recovery activities and events
- Providing notes of sessions to be input onto a case management system
- Sitting in on client sessions with a member of staff (where appropriate) to provide support & advice.
- Raising any potential safeguarding concerns with appropriate members of staff

The skills you will need?

- Work with people in a non-judgmental and solution-focused way
- Able to work independently and as part of a team

- Understand the challenges faced by the people using our services
- Able to follow instructions and act on own initiative within set boundaries.
- Ability to manage time effectively
- IT literacy; previous experience of data entry and working on recording systems may be helpful.
- Good command of the English Language both verbally and in writing.
- Ability to respect and maintain confidentiality
- To develop firm boundaries to ensure a positive therapeutic experience

What's in it for you?

- Access to relevant training throughout your time with us
- Opportunity to gain valuable experience to enhance your CV
- Opportunity to be part of a team that makes a real difference in people's lives
- Opportunities to undertake other aspects of volunteering within the service
- Support at every stage of your journey as a volunteer, including an assigned member of staff for supervision and development
- Reimbursement of out of pocket expenses, in accordance with our volunteer expenses policy
- An opportunity to feedback about your experience volunteering with us
- Access to We Are With You employee assist programme

Please note that we require you to be a minimum of 18 years of age to be considered for this volunteering role

This role is subject to a Disclosure and Barring Service (DBS) check at an Enhanced Level