

## Volunteer Role Description

Title	Group Support Volunteer
Volunteer Lead	Community Engagement Coordinator / Group Facilitator
Location	Grimsby
Time Commitment	Flexible hours, Monday to Friday

### Role summary

As a Group Work Support Volunteer you will be working alongside our Group Facilitators to help our clients engage with and participate in a variety of recovery groups and activities.

We have a range of group opportunities and would like for you to help shape the delivery of these sessions to the individuals we support.

### What will you be doing?

- Supporting the Group Work Facilitator to deliver group sessions
- Promoting groups that are available in the service
- Supporting and encouraging individuals to participate in group activities
- Working with the team to identify individuals who would benefit from group sessions
- Supporting staff with the preparation and planning of new groups

### The skills you will need

- A friendly, positive and approachable manner
- Ability to work with people in a non-judgmental and solution-focused way
- Ability to deliver key messages in a group setting

- Able to work independently and as part of a diverse team
- Ability to empathise with the challenges faced by the people using our services
- Able to follow instructions and act on own initiative within set boundaries
- Good command of the English Language both verbally and in writing
- Ability to respect and maintain confidentiality
- Lived experience of drug and/or alcohol journey(s) is not required but people who have lived experience are encouraged to apply

## What's in it for you?

- Access to relevant training and ongoing role-specific guidance, support and additional learning opportunities throughout your time with us
- Opportunity to use and develop your skills as part of giving back to your local community
- Volunteer alongside a friendly and professional team that makes a real difference to people's lives
- Gain valuable experience and insight into the inner workings of a Community Drug and Alcohol service
- Regular contact and support at every stage of your journey as a volunteer, including an assigned member of staff for supervision and development
- Reimbursement of out of pocket expenses, in accordance with our Volunteer Expenses policy
- An opportunity to feedback about your experience volunteering with us
- Access to We Are With You employee assist programme

Please note that we require you to be a minimum of 18 years of age to be considered for this volunteering role

This role is subject to a Disclosure and Barring Service (DBS) check at an Enhanced Level