



Golf Volunteer

Overview of the Opportunity

Once placed as a golf volunteer you will be matched with a role (Greeter, Starter or Marshal) based on your availability and the needs of the specific golf course.

Key Responsibilities or Tasks

Key responsibilities or tasks for all roles

- Volunteers must adhere to and comply with all City of Kitchener's Covid-19 and PPE policy and public health guidelines
- Volunteers must adhere to role specific COVID – 19 procedures (cleaning and sanitation of equipment etc.)
- Ensure a positive and professional atmosphere for all players, fellow volunteers and city staff
- Welcoming golfers and assisting to provide a great customer experience throughout the day.
- During slow periods of play, check in with the Pro Shop for additional tasks

Key responsibilities or tasks for Greeter

- Welcome and ask golfer for their name and tee time
- Ask and record COVID-19 screening questions/responses
- Provide details of the facility (i.e. washroom location, cart pickup)
- Inform players of any rule for the day (cart or weather)
- Inform pro shop of any issues

Key responsibilities or tasks for Starter

- Verify payment and suggest appropriate starting tees
- Remind players about pace of play and other facility rules
- Inform pro shop of any issues

Key responsibilities or tasks for Marshal

- Record cart numbers and pace of play
- If required, increase pace of play
- Inform pro shop of any issues
- Perform daily maintenance required to the course detailed in The Marshal Course Maintenance Schedule

Skills, Experience and/or Requirements

- Knowledge of golf and the rules
- Ability to communicate with people in positive and professional manner
- Ability to adhere to and follow instructions
- Ability to provide clear instructions or rules to others
- Ability to follow through on tasks independently once given directions
- Organized and detailed oriented

Time Commitment

General Information about the Golf Courses

Open: Sunday – Saturday 6 am – 9 p.m. and are open on stat holidays

About the Volunteer Shifts

Shift Length 6 hours

The majority of the shifts currently available are on the weekends

*specific schedule to be determines with the volunteer supervisor

Benefits

Depending on the number of shifts volunteered for the whole season; volunteers will receive either a full membership with cart privileges or a weekday membership.

Address: Rockway Golf Course (625 Rockway Dr.) and Doon Valley Golf Course (500 Doon Valley Dr.)

Age Criteria: 18+

Next steps: Application form and interview

Contact: Dave Roy, Head Professional, 519-741-2949 dave.roy@kitchener.ca and/or Jack Singh 519 – 741 – 2949