



Golf Starter

Overview of the Opportunity

As a Golf Starter you will provide customers with the details regarding tee times, suggesting starting tee, rules and policies (including all COVID-19 policies) and pace of play. Golf Starters will also verify payment with the Pro Shop.

Key Responsibilities or Tasks

- Volunteers must adhere to and comply with all City Of Kitchener's Covid-19 and PPE policy and public health guidelines
- Volunteers must adhere to role specific COVID – 19 procedures (cleaning and sanitation of equipment etc.)
- Ensure a positive and professional atmosphere for all players, fellow volunteers and city staff
- Welcoming golfers and assisting to provide a great customer experience throughout the day.
- Verify payment and suggest appropriate starting tees
- Inform players of any rule for the day (cart or weather)
- Remind players about pace of play and other facility roles
- Inform pro shop of any issues
- During slow periods of play, check in with the Pro Shop for additional tasks

Skills, Experience and/or Requirements

- Knowledge of golf and the rules
- Ability to provide great customer service (welcoming people, providing information, answering questions etc.)
- Ability to communicate with people in a positive and professional manner
- Ability to adhere to and follow instructions
- Ability to provide clear instructions and/or rules to others
- Ability to follow through on tasks independently once given directions
- Organized and detailed oriented

Time Commitment

General Information about the Golf Courses

Open: Sunday – Saturday 6 am – 9 p.m. and are open on stat holidays

About the Volunteer Shifts

Shift Length: 6 hours

The majority of the shifts currently available are on the weekends

*specific schedule to be determined with the volunteer supervisor

Benefits

Depending on the number of shifts volunteered for the whole season; volunteers will receive either a full membership with cart privileges or a weekday membership.

Address: Rockway Golf Course (625 Rockway Dr.) and Doon Valley Golf Course (500 Doon Valley Dr.)

Age Criteria: 18+

Next steps: Application form and interview

Contact: Dave Roy, Head Professional, 519-741-2949 dave.roy@kitchener.ca and/or Jack Singh 519 – 741 – 2949

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List specific COVID -19 policies and procedures