



Bagloriaeth
Cymru

Welsh
Baccalaureate



Duke of Edinburgh / Welsh Bac Volunteer



Tŷ Hafan

CHILDREN'S HOSPITAL
HOSBIS I BANT



Are you looking for a rewarding way to make a difference in your community? Do you want to gain valuable skills and experience in the retail sector? If so, you might be interested in volunteering at one of our charity shops as part of your Duke of Edinburgh Award or Welsh Baccalaureate.

Every hour you give helps us provide specialist care, therapy, emotional support, and unforgettable experiences for children with life-shortening conditions and their families.

Your time truly changes lives. 

What You Need to Know

Age: 16+

Locations: multiple areas across South and West Wales

Commitment: Saturday's for a minimum of 2 hours, 3 month commitment
(We'll chat about shift times when we meet)

Checks: You will be asked to provide parental consent



Examples Of What You'll be Doing

- Giving customers a warm, friendly welcome
- Helping shoppers find what they're looking for
- Serving at the till and handling purchases
- Receiving / sorting donations & promoting Gift Aid
- Helping create displays on the shop floor
- Being a proud ambassador for Tŷ Hafan and our Big Ambition



No experience? No problem. We'll give you all the training you need.

Become the new friendly face in your local Tŷ Hafan charity shop!



Tŷ Hafan

CHILDREN'S HOSPICE
HOSBIS I BLANT

Why Volunteer With Us?

Volunteering in our charity shops is a brilliant way to:

- Learn new skills
- Boost your CV
- Gain confidence
- Make new friends
- Support your wellbeing
- Do something meaningful for your community

And you'll have plenty of fun while you're doing it!

Support / Supervision

Your main support will come from the Shop Manager and the wider Retail Team, who will guide you in your day-to-day role.

The Volunteering Team will also be on hand to help you through the application process and answer any general questions about volunteering.

What Skills & Qualities Will I Need?

- Positive attitude and ability to provide exceptional customer service
- Ability to work under the instruction of the manager and part of the team

Full training will be provided for shop-specific tasks & health and safety.

We'd absolutely love to welcome you to the team.

 [Click here to fill in an application form \(PC/LAPTOP\)](#)

 [Click here to complete an application form on your mobile phone/tablet](#)

If you would prefer a paper application form, please contact us at volunteering@tyhafan.org or call 02920 532 254. We can post a copy directly to your home, along with a pre-paid return envelope so you can send it back easily.

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Still unsure if this role is right for you?

You're very welcome to try a trial shift before applying.

👉 Click [here](#) to register your interest in a trial shift

A trial shift can be a great, no-pressure way to meet the team, see the shop in action, and get a feel for the role before deciding.

Need support with applying?

If you've experienced any barriers to applying, or if you have any questions at all about this role, please let us know. We're here to help!

Just contact us using the details above.



This role is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract.

Providing care and support is something we are only able to do because of the kindness and commitment of our wonderful staff, supporters and volunteers.

