

**Maintenance Volunteers play a crucial role in keeping our retail buildings in top condition. They help ensure our shops are attractive and inviting, creating a safe and welcoming environment for both our staff and volunteers.**

This opportunity is a great way to utilise existing skills, develop new ones and enjoy yourself at the same time.

Our shops generate funds that directly support the whole family, from medical care and therapeutic services for children, to emotional and practical care for families, to sibling support activities & experiences.

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### Considerations:

Age requirements: 21+

Locations: shop areas listed below

Time commitment: Our shops operate Monday-Saturday, 9am-4:45pm and we appreciate any time you can spare. Shifts will be discussed during your informal chat.

Background checks: 2 references, Basic DBS, Driving License (points) Check.

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### Activities include:

- Minor cosmetic repairs;
- Painting, carpentry and other DIY jobs;
- Supporting with any other general maintenance tasks as needed.

We understand that not all tasks will suit all volunteers, so your likes, dislikes, strengths and preferences will be considered when allocating tasks. All tasks will be issued under instruction from the Shop Support Team with transport, materials and access to tools provided.

### Skills you will need:

- Attention to detail;
- Ability to work as part of a team and independently;
- Ability to work safely and to not endanger yourself or others, maintaining a safe working environment at all times;
- Experience in a relevant trade is desirable but not essential as full training will be given;
- Be fit & healthy.

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At Tŷ Hafan our people values are **working together, demonstrating compassion, providing excellent service** and **taking ownership**.

We expect all colleagues and volunteers to behave with high levels of integrity and to represent our values as a core part of their role.

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## Retail Maintenance Volunteer Role Description



### Training you will receive:

- Full induction provided by our volunteering and Retail departments
  - Mandatory health and safety training, to include Health & Safety, Looking After Others &
  - Support and guidance from the Facilities team
  - Regular volunteer meetings
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### The benefits of becoming a Retail Maintenance Volunteer

- Volunteer discount on purchases in our shops
  - Support a good cause and help your local community
  - Meet new people and make new friends
  - Sharing/gaining new skills, knowledge and experience to help Tŷ Hafan achieve our Ambition
  - Opportunity to obtain a professional reference after 3 months (if required)
  - Most importantly - have fun, enjoy yourself and feel good about helping others!
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### Shop areas:

Aberdare  
Abergavenny  
Barry High Street  
Caerphilly  
Cardigan  
Carmarthen  
Cowbridge  
Cwmbran  
Lampeter  
Llanelli  
Neath  
Newport  
Penarth  
Port Talbot  
Porthcawl  
Talbot Green  
Whitchurch

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### Ready to apply?

[Click here to fill in an application form on your laptop/pc](#)

[Click here to complete an application form on your mobile phone/tablet](#)

**This role is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract.**