

Become the new friendly face in your local Tŷ Hafan charity shop!

This opportunity is a great way to develop new skills and enjoy yourself at the same time.

Our shops generate funds that directly support the whole family, from medical care and therapeutic services for children, to emotional and practical care for families, to sibling support activities & experiences.

Your role will help us continue providing vital care and support to Tŷ Hafan children and their families.

Considerations:

Age requirements: 16+

Time commitment: Our shops operate Monday-Saturday, 9am-4:45pm and we appreciate any time you can spare, but ideally at least 2 hours per week. Shifts will be discussed during your informal chat.

Background checks: We will ask you to provide us with the details of two referees.

Activities include:

- Sorting and pricing donations according to our guidelines (or your own knowledge if applicable);
 - Preparing items for sale, including steaming, ironing, tagging and labelling;
 - Moving items to the shop floor;
 - Keeping the stockroom clean and safe;
 - Creating attractive displays to showcase our unique donations.
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At Tŷ Hafan our people values are **working together, demonstrating compassion, providing excellent service** and **taking ownership**.

We expect all colleagues and volunteers to behave with high levels of integrity and to represent our values as a core part of their role.

Training you will receive:

- Learn about our Big Ambition, vision, values and policies;
- Handling, storing and disposing of donated goods safely;
- Assisting customers and answering queries;
- Learn how charity shops operate and gain valuable retail knowledge.

The benefits of becoming a Retail Volunteer

- Gain valuable experience in a retail environment
- Volunteer discount on purchases in our shops
- Develop your customer service, teamwork and organisation skills
- Support a good cause and help your local community
- Meet new people and make new friends

Stockroom Volunteer



- Professional reference after successful settling in period
- Most importantly - have fun, enjoy yourself and feel good about helping others!

Ready to apply?

[Click here to fill in an application form on your laptop/pc](#)

[Click here to complete an application form on your mobile phone/tablet](#)

**This role is purely
not meant to be a legally
contract.**



**voluntary and this arrangement is
binding one or an employment**