

Become the new friendly face in your local Tŷ Hafan charity shop!

This opportunity is a great way to develop new skills and enjoy yourself at the same time.

Our shops generate funds that directly support the whole family, from medical care and therapeutic services for children, to emotional and practical care for families, to sibling support activities & experiences.

Your role will help us continue providing vital care and support to Tŷ Hafan children and their families.

Considerations:

Age requirements: 16+

Locations: shop areas listed below

Time commitment: Our shops operate Monday-Saturday, 9am-4:45pm and we appreciate any time you can spare, but ideally at least 2 hours per week. Shifts will be discussed during your informal chat.

Activities include:

- Sorting and pricing donations according to our guidelines (or your own knowledge if applicable)
 - Engaging with and serving customers;
 - Taking donations and promoting Gift Aid;
 - Preparing items for sale; including steaming, ironing, tagging and labelling;
 - Moving items from the stockroom to the shop floor;
 - Working as part of a friendly team.
-

At Tŷ Hafan our people values are **working together, demonstrating compassion, providing excellent service** and **taking ownership**.

We expect all colleagues and volunteers to behave with high levels of integrity and to represent our values as a core part of their role.

Training you will receive:

- Learn about our ambition, vision, values and policies
- Learn how to assist customers and answer queries
- Learn how charity shops operate and gain valuable retail knowledge.

Under 18 - Retail Volunteer Role Description



The benefits of becoming a Retail Volunteer

- Gain valuable work experience in a retail environment
 - Volunteer discount on purchases in our shops
 - Develop your customer service, teamwork and organisation skills
 - Support a good cause and help your local community
 - Meet new people and make new friends
 - Most importantly - have fun, enjoy yourself and feel good about helping others!
-

Shop areas:

Abergavenny

Barry High Street

Caerphilly

Cardigan

Carmarthen

Cwmbran

Cowbridge

Lampeter

Llanelli

Neath

Port Talbot

Porthcawl

Penarth

Ready to apply?

[Click here to fill in an application form on your laptop/pc](#)

[Click here to complete an application form on your mobile phone/tablet](#)

This role is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract.

