



Gallery Invigilators

Volunteer Role Description

The Whitaker Museum & Art Gallery

What is a Gallery Invigilator?

Gallery Invigilators support The Whitaker by monitoring our exhibition spaces to make sure that our visitors get the most out of their visit. Our Gallery Invigilators are very interactive and answer any questions our visitors may have and engage with the collection to help bring our pieces alive!

What's in it for you?

- Gain experience working in an arts and heritage setting and develop an in-depth knowledge of our unique collection
- Join an enthusiastic and varied volunteer team in a beautiful building with local and historic significance
- A sense of fulfillment knowing that you are helping to support a much loved part of Rossendale's history
- 20% discount in our shop and café, as well as our workshops and ticketed events!

What's involved?

- Invigilating the galleries and making sure the collection suffers no damage or breakages
- Engaging with our visitors by discussing the items we have on display in our permanent collections
- Promoting our artists exhibitions and making sure our visitors get the most out of their visit
- Leading 'mini tours' around the museum, after appropriate training and if happy to do so

This role is purely voluntary and this arrangement is not meant to be legally binding or an employment contract.

This role will suit people who...

- Enjoy working in a public environment and has outstanding customer service skills
- Are reliable, flexible and are able to help out on a regular basis
- Have the ability to work without supervision, follow guidelines and instructions
- Has interest in gaining experience of working in customer service, retail and museums
- Has a friendly and approachable manner
- Interest in and some knowledge of local and family history

Extra information

Time Commitment: 1 or 2 days a week

Volunteer Manager: Caroline Beardmore – Community Development & Volunteer Coordinator
– caroline@thewhitaker.org

Training for the role:

- Customer care
- Heritage tour training - optional
- Collections familiarisation
- Family friendly training
- Safeguarding and dementia friendly training

Expenses: Out-of-pocket travel costs between home and volunteering place will be paid up to a specified limit, and other reasonable expenses agreed in advance.

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About The Whitaker

The Whitaker is as much about the future as it is about the past. Building on an exploration of the past and the present, The Whitaker is a place for people to take part in the development of the community. It is a place for people to share their hopes and visions of a better future, and to work together to create the community they want to live in.

We are working to strengthen people's rights and entitlements in terms of cultural access, education and participation in the life of the community. We are concerned with the sustainability of communities, the environment, local industries and the economy. We draw on history and heritage, to help imagine, design and begin to create the Valley we want for people and nature.

The Whitaker has a growing friendly team of volunteers who are the heartbeat of all we do. The volunteers share our passion to provide a unique, quirky, space rich in heritage and culture. The contribution and dedication of our volunteers enables us to provide a sustainable museum that is freely available to everyone.

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