

Room Steward

Volunteer Role Description

The Whitaker Museum & Art Gallery



What is a Room Steward?

Our Room Stewards support The Whitaker by engaging with visitors when they enter our gallery spaces to make sure they get the most out of their visit. They are dynamic, enthusiastic and interactive – they are keen to answer any questions visitors may have about the collection, the museum and the history of Rossendale. If they don't know it, it's not worth knowing!

Roles and responsibilities of a Room Steward

- Engaging with our visitors by discussing the items we have on display and answering any questions they may have.
- Discussing the 'hidden history' and sharing any lesser known facts with visitors to make their visit more memorable.
- Monitoring the gallery spaces to help prevent any damage or breakages to the art and collection items.
- Helping us gather essential data by asking visitors to complete a physical or online survey.
- Promoting our current and future artist exhibitions and any relevant upcoming events.

What experience and skills are we looking for?

This role is purely voluntary and this arrangement is not meant to be legally binding or an employment contract.

The main skill we need from our Room Stewards is a passion for arts and history and sharing this knowledge with others! You don't need any particular experience, but we love our volunteers to be:

- Friendly and welcoming, with good communication skills and able to build a relationship with all sorts of people.
- Conscientious, reliable, punctual and well organised.
- Have an interest in arts or history and the confidence to share this with our visitors by answering any questions they may have about the museum's collection.
- Have the ability to work without supervision, follow guidelines and instructions.

About The Whitaker

The Whitaker is as much about the future as it is about the past. Building on an exploration of the past and the present, The Whitaker is a place for people to take part in the development of the community. It is a place for people to share their hopes and visions of a better future, and to work together to create the community they want to live in.

We are working to strengthen people's rights and entitlements in terms of cultural access, education and participation in the life of the community. We are concerned with the sustainability of communities, the environment, local industries and the economy. We draw on history and heritage, to help imagine, design and begin to create the Valley we want for people and nature.

The Whitaker has a growing friendly team of volunteers who are the heartbeat of all we do. The volunteers share our passion to provide a unique, quirky, space rich in heritage and culture. The contribution and dedication of our volunteers enables us to provide a sustainable museum that is freely available to everyone.

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