

## Ward Activity Volunteer

*Could you help enhance the experience of our patients in the hospital with exciting ward based activities?*

Our Ward Activities Volunteers work on various wards across our hospital and come into contact with patients who have a range of conditions. The aim of Ward Activities Volunteers is to improve the hospital experience by helping patients to engage in conversation and in a range of on and offline activities during their stay. Ward Activities Volunteers work with patients individually at bedsides and where appropriate, lead activities for a number of patients within a bay or dayroom. The menu of activities can include colouring-in, shared reading, card making, puzzles, quizzes, poetry writing, drawing, interactive digital equipment, online entertainment, a range of games and more.

*To be successful for the role, the following is required:*

- Completed online volunteering application form
- An informal volunteering interview
- X 2 references
- DBS check
- Completion of core and local induction training

### What does the role involve?

- Approach ward staff and ask them to identify patients who would most benefit from some company and participating in an activity
- Clean resources between patient use adhering to our infection control guidelines
- Book, sign out, look after and return any equipment/resources
- Observe patients during sessions, noting how they respond to activities, any positive/ negative comments, and highlighting any changes in mood/behaviour/interaction with others.
- Encourage patients (as well as visitors where possible) to take part in the activities at bedsides (and in dayrooms when permitted and staff supervision available)
- Encourage patients to take photos of any artwork/poetry produced during the session if they have their own camera phone and to email them.
- Adhere to the relevant policies and procedures of the Trust, including Infection control, Health and Safety, Safeguarding, Equality and Diversity, Data Protection and Confidentiality policies
- Opportunities to get involved in other areas of the Trust's work, including our NHS careers

*This role outline is binding in honour only, and is not intended to be legally binding*

Volunteers are not expected to be involved in any of the following:

- Clinical or medical treatments of any kind
- Personal care such as assisting patients with the toilet
- Psychological interventions
- Assist with feeding patients

## What skills and qualities do you need?

West London NHS Trust is committed to equal opportunities and welcomes applications from all sections of the community.

- Enthusiastic, friendly, chatty and creative interests
- Understanding to the varying needs of patients
- Helpful, empathetic and patient at all time
- Self-motivated
- Have good interpersonal skills
- Be reliable
- Able to work as part of a team
- Able to complete tasks effectively and efficiently
- Committed to uphold [Trust core values](#) (**Togetherness, Responsibility, Excellence, Caring**) and NHS policies

## What we can offer you

- A full induction, training or brief to your role
- On-going support and guidance from a member of staff
- Dedicated Volunteers to Careers career development support from a clinical professional towards our health and social care career pathways
- The opportunity to develop your personal and professional skills
- The opportunity to get involved in other areas of The Trust's work, including NHS careers
- Provide you with a uniform
- Reimbursement of reasonable expenses
- The opportunity to contribute to our mission supporting outstanding patient care.

## Time commitment

There is an expected minimum commitment of once a week for at least 6 months for this role

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The general time options activities could occur (these are not specific scheduled shifts)

	Morning	Afternoon	Evenings	Nights
<b>Monday</b>	X	X		
<b>Tuesday</b>	X	X		
<b>Wednesday</b>	X	X		
<b>Thursday</b>	X	X		
<b>Friday</b>	X	X		
<b>Saturday</b>				
<b>Sunday</b>				

## Number of volunteers needed

We will need 2 volunteer(s) for this role

***'West London NHS Trust is committed to safeguarding all children and vulnerable adults and expects all staff and volunteers to share this commitment.'***